

Your Delivery Ticket/Invoice

PLEASE TAKE A MOMENT... and review the important aspects of your delivery service. Each section of this brochure explains a key element of your delivery and billing process. Should a question arise, please call our customer service center at 1-800-715-2286 for an immediate answer or explanation.

DIAMOND SPRINGS www.diamondspringscarolinas.com		P.O. BOX 667887 CHARLOTTE, NC 28266-7887 (704) 393-3900 • (800) 715-2286		DELIVERY TICKET/INVOICE		INVOICE NUMBER 612028406 DATE OF SCHEDULED DELIVERY 06/12/06 2 8 150	
ABC INDUSTRIES INC. 9502 WATER WAY CHARLOTTE, NC 28277		8-5 LOBBY MR. JONES		BALANCE FORWARD		30.87	
704-393-9670 COMMERCIAL CHARGE		<i>X Thomas Jones</i>		ORDERED		PRODUCT CODE	
PRODUCTS		DELIVERED		PRICE		EMPTIES	
05/12 3 3 04/14 2 2 03/17 2 2 02/17 2 2		102		3 6.80 3		AMOUNT DUE 20.40	
						SUB TOTAL 20.40	
						SALES TAX 1.53	
						DEPOSITS	
						TOTAL DUE 21.93	
THANK YOU		NEXT DELIVERY		LAST PYMT		05/30/2006 \$23.62	
ACCOUNT NUMBER 52006700		NEXT DELIVERY 7/11/2006		ORDER DATE 06/06		DELIVERED BY K. MANN	
						DATE DELIVERED 6/12	
						CASH RECEIVED	
						CHECK NUMBER	
						CHECK AMOUNT	

SECTION A
ACCOUNT INFORMATION
 Shows your delivery address and telephone number.

SECTION B
PRODUCTS
 This section indicates the product you normally receive as well as your four most recent deliveries (listed by date). The first number indicates the bottles delivered, the second number is the number of empty bottles returned.

SECTION C
ACCOUNT BALANCE DUE
 This section breaks down your current Balance Due by the age of any outstanding invoice(s). The last payment applied to your account is listed in the far right column.

SECTION D
ACCOUNT NUMBER
 Please keep this number handy. Should you need to contact us we can quickly access your account information.

SECTION E
NEXT DELIVERY DATE
 The date printed here is the NEXT DAY your Route Driver is scheduled to make a delivery. Please mark this date on your calendar as a reminder.

SECTION F
REPRESENTATIVE'S SIGNATURE
 Each delivery ticket is signed and dated by your Route Salesman.

SECTION G
PAYMENT INFORMATION
 Payments made at the time of delivery will be recorded in this area by your Route Salesman.

SECTION L
INVOICE INFORMATION
 This is your INVOICE NUMBER and DATE OF SCHEDULED DELIVERY.

SECTION K
DELIVERY INSTRUCTIONS
 Specific instructions, directions and requests that you have made regarding your deliveries are noted in this area.

SECTION J
BALANCE FORWARD
 The amount printed in this box is the current balance due on your account.

SECTION I
DELIVERY AMOUNT AND PRICING
 The quantity and unit price of the products delivered and the number of empty bottles returned are indicated here.

SECTION H
BOTTLE DEPOSITS
 On your initial delivery, there is a charge for each bottle. After that, there is no deposit charge when the number of full bottles delivered and empty bottles returned are the same. If you return more bottles than you receive, you will be CREDITED for the difference. If you receive more bottles than you return, you will CHARGED for the difference.